



The Management Training Tool Kit: 35 Exercises to Prepare Managers for the Challenges They Face Every Day

Alan Clardy

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Most people learn best through experience. Yet new managers are often tossed on to the front lines with absolutely no experience handling the toughest challenges theyÆll face: people problems. The Management Training Tool Kit includes all the tools you need to prepare your managers for anything. It supplies real-life case studies and analysis exercises for troubleshooting problems such as plummeting morale, interpersonal conflict, decreased productivity, disruptive employees, sexual harassment claims, and more. This innovative training guide features: ò 35 succinct yet nuanced case studies that examine common challenges ò Probing discussion questions that help pinpoint core issues ò Practical solutions that can be put to use resolving problems ò Role-playing exercises that bring the case studies alive ò Guidelines that help trainers lead with skill and accuracy New managers will make mistakes. But The Management Training Tool Kit will help them overcome obstacles with skill and confidence.

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