



Getting Started in Six Sigma

Michael C. Thomsett

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The basics behind the Six Sigma quality control technique

Six Sigma is designed to achieve excellence in customer service and measure deviation from the ideal. It provides a process for placing value on the intangible nature of quality control. The underlying theories of Six Sigma are highly technical and complex. This book is a basic guide to those who are new to the concept, and though this is a complex subject, the concepts involved are not too complex for readers to grasp. Getting Started in Six Sigma demonstrates how an employee or supervisor can implement Six Sigma successfully without having to become technically familiar with process-oriented models or statistical modeling.

Michael C. Thomsett (Pt. Townsend, WA) is a financial writer who has written more than 50 books on investing, real estate, business, and management topics. He is the author of several Wiley books including the successful Getting Started in Options (0-471-44493-6). Prior to his writing career, Thomsett was a professional accountant and systems consultant.

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